

NUMBER: 08-022-16

GROUP: Electrical

DATE: February 24, 2016

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 16-022. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Accessory Kit to Enhance Flat Tow Performance

MODELS:

2014 - 2016 (KL) Jeep Cherokee

NOTE: This bulletin applies to vehicles within the following markets: NAFTA.

NOTE: This bulletin ONLY applies to vehicles built before February 16, 2016 (MDH 0216XX), equipped with 4x4 (Sales Code 5I4), with Jeep Active Drive II (Sales Code DK4) and whose VIN appears in VIP or on the RRT VIN list.

SYMPTOM/CONDITION:

The customer may describe that their vehicle shakes or bounces while being flat towed.

DIAGNOSIS:

Only perform this repair procedure if the customer's VIN is listed in VIP or your RRT VIN list.

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, verify all engine systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

PARTS REQUIRED:

Qty.	Part No.	Description
1	68321424AA	Wiring Kit - Trailer Tow

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REPAIR PROCEDURE:

- 1. Does the customer want the harness installed?
 - a. YES>>> Continue with Step #2.
 - b. NO>>> This bulletin has been completed, use LOP (08-90-77-93) to close the active RRT.
- 2. Refer to the detailed instructions #K6862569 located within the Mopar Accessory kit.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-90-77-93	Inspect for Accessory Kit to Enhance Flat Tow Performance (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
08-90-77-94	Flat Tow Kit Installation (2 - Skilled)	8 - Engine Performance	1.2 Hrs.

FAILURE CODE:

ZZ	Service Action
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