

**Spartan/Freightliner Chassis, and RV Routine Maintenance Service Forms.**

**Newmar Service Center Conditions of Agreement Form.**

*Here is our Spartan/Freightliner, and RV routine maintenance forms that we offer: You can pick and choose any line item or pick your months/miles column package.*

*Please initial every line item that you want Newmar to service and sign date on bottom of each form.*

*FYI if you pick months/miles column, some of the maintenance items may not pertain to your RV and these items will be subtracted off of your total.*

*The last page is our Newmar Service Center Conditions of Agreement Form which you need to read and fill out the requests with the info you have. (RO# we will add after your work order is established) We need this form signed, dated and sent back with estimate(s) and we only need one time per scheduled appointment.*

*Thanks,*

*Devon Miller*

*THE ESTIMATOR*

*Phone (800) 731-8300*

*[ServiceEstimates@NewmarCorp.com](mailto:ServiceEstimates@NewmarCorp.com)*

*Fax (574) 773-2007 Attn: Devon Miller*



Newmar Factory Service Center Routine Maintenance / Package Discount Pricing

Revised:  
1/9/2018

Chassis Service:	Package:	3 Months / 7,500 Miles	12 Months / Varying Miles	24 Months / Miles	36 Months	48 Months	60 Months	Individual Pricing	Quantity	Customer Approval	Technician Initials
		A	C	D	E	F	G				
1 Torque Suspension		\$387.00	-	-	-	-	-	\$387.00			
2 Check Engine Support Fasteners		\$25.80	-	-	-	-	-	\$25.80			
3 Check Wheel Bearing Lube Level - Steer and Tag Axles		\$64.50	-	-	-	-	-	\$64.50			
4 Check Drive Axle Fluid Level and Breather		\$129.00	-	-	-	-	-	\$129.00			
5 Inspect Belts, Hoses, Clamps and Air Restriction Gauge		\$64.50	\$64.50	\$64.50	\$64.50	\$64.50	\$64.50	\$64.50			
6 Lube Drive Shaft		\$44.82	-	-	-	-	-	\$44.82			
7 Lubricate Mechanical Fan System		\$64.50	\$64.50	\$64.50	\$64.50	\$64.50	\$64.50	\$64.50			
8 Weigh Coach and Adjust Ride Height		\$322.50	\$322.50	\$322.50	\$322.50	\$322.50	\$322.50	\$322.50			
9 Check Tire Pressure		\$64.50	\$64.50	\$64.50	\$64.50	\$64.50	\$64.50	\$64.50			
10 Replace Air Cleaner		\$500.95	\$500.95	-	\$500.95	-	\$500.95	\$500.95			
11 Inspect Radiator and CAC for Debris and Damage		-	\$25.80	\$25.80	\$25.80	\$25.80	\$25.80	\$25.80			
12 Check Alternator Chassis Batteries and Starter		-	\$90.30	\$90.30	\$90.30	\$90.30	\$90.30	\$90.30			
13 Inspect Belts and Belt Tensioners		-	\$38.70	\$38.70	\$38.70	\$38.70	\$38.70	\$38.70			
14 Lube Throttle Pedal and Brake Pedal Pivot Points and Slides		-	\$12.90	\$12.90	\$12.90	\$12.90	\$12.90	\$12.90			
15 Change Engine Oil and Filter		-	\$351.12	\$351.12	\$351.12	\$351.12	\$351.12	\$351.12			
16 Replace Fuel Filter and Fuel/Water Separator		-	\$97.44	\$97.44	\$97.44	\$97.44	\$97.44	\$97.44			
17 Inspect Wheel Seals and Axle Breather		-	\$38.70	\$38.70	\$38.70	\$38.70	\$38.70	\$38.70			
18 Change Lube Oil in Oil Filled Hubs (Steer and Tag Axles)		-	\$107.93	\$107.93	\$107.93	\$107.93	\$107.93	\$107.93			
19 Change Lube Oil in Drive Axle and Clean Magnetic Plug		-	\$158.65	\$158.65	\$158.65	\$158.65	\$158.65	\$158.65			
20 Change Power Steering/Hydraulic Reservoir Fluid and Filters		-	\$201.64	\$201.64	\$201.64	\$201.64	\$201.64	\$201.64			
21 Change Lube Oil in Fan Gear Box and Lube Joints		-	\$84.61	\$84.61	\$84.61	\$84.61	\$84.61	\$84.61			
22 Service Air Dryer		-	-	\$251.95	-	\$251.95	-	\$251.95			
23 Replace Coolant Filter and Check Coolant Level		-	\$92.92	\$92.92	\$92.92	-	\$92.92	\$92.92			
24 Lube Chassis, Check Fluid Levels and Drain Air Tanks		-	\$147.36	\$147.36	\$147.36	\$147.36	\$147.36	\$147.36			
25 Inspect Brake Linings, Hoses, Valves, Slack Adjusters, etc.		-	\$64.50	\$64.50	\$64.50	\$64.50	\$64.50	\$64.50			
26 Inspect Fuel Tank Mounting and Fuel Lines		-	\$38.70	\$38.70	\$38.70	\$38.70	\$38.70	\$38.70			
27 Inspect Suspension and Height Control Valves		-	\$129.00	\$129.00	\$129.00	\$129.00	\$129.00	\$129.00			
28 Inspect Exhaust System		-	\$38.70	\$38.70	\$38.70	\$38.70	\$38.70	\$38.70			
29 Replace Coolant and Coolant Filter		-	-	-	-	\$318.29	-	\$318.29			
30 Inspect Crankcase Breather		-	\$64.50	\$64.50	\$64.50	\$64.50	\$64.50	\$64.50			
31 Replace Transmission Fluid and Filters (Transynd)		-	\$353.31	\$353.31	\$1,053.00	\$353.31	\$353.31	\$1,053.00			
32 Replace Transmission Fluid and Filters (Dextron)		-	-	-	-	-	-	\$353.31			
Chassis Service Package Value:		\$1,167.12	\$3,153.73	\$2,904.73	\$4,206.73	\$3,130.10	\$3,153.73	\$5,428.09			

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
Technician Signature: \_\_\_\_\_ Date: \_\_\_\_\_





Newmar Factory Service Center Routine Maintenance / Package Discount Pricing

Revised:  
1/9/2018

RV Service:	Package:							Individual Pricing	Quantity	Customer Approval
	3 Months	6 Months	12 Months	36 Months	48 Months	60 Months	72 Months			
33 Check Coach Charging System & Inspect Battery Connections/Fluid Levels	\$129.00	\$129.00	\$129.00	\$129.00	\$129.00	\$129.00	\$129.00	\$129.00		
34 Perform LP Leak Check	\$77.40	\$77.40	\$77.40	\$77.40	\$77.40	\$77.40	\$77.40	\$77.40		
35 Clean Range Hood Exhaust Filter and Blades	\$64.50	\$64.50	\$64.50	\$64.50	\$64.50	\$64.50	\$64.50	\$64.50		
36 Pure Filter - Maintenance	-	\$159.93	\$345.15	\$345.15	\$345.15	\$345.15	\$345.15	\$345.15		
37 Inspect and Clean Slide Out Rollers (each slide out)	\$77.40	\$77.40	\$77.40	\$77.40	\$77.40	\$77.40	\$77.40	\$77.40		
38 Test Smoke Alarm, CO & LP Detectors	\$25.80	\$25.80	\$25.80	\$25.80	\$25.80	\$25.80	\$25.80	\$25.80		
39 Service Roof A/C per manufacturer requirements (each A/C)	-	\$167.70	\$167.70	\$167.70	\$167.70	\$167.70	\$167.70	\$167.70		
40 Clean A/C Filters	-	\$38.70	\$38.70	\$38.70	\$38.70	\$38.70	\$38.70	\$38.70		
41 Inspect All Door & Window Seals and advise	-	\$64.50	\$64.50	\$64.50	\$64.50	\$64.50	\$64.50	\$64.50		
42 Inspect the Tub/Shower and advise	-	\$38.70	\$38.70	\$38.70	\$38.70	\$38.70	\$38.70	\$38.70		
43 Lubricate the Exterior Door Hinges / Latches	-	\$140.58	\$140.58	\$140.58	\$140.58	\$140.58	\$140.58	\$140.58		
44 Inspect Roof Sealants	-	\$51.60	\$51.60	\$51.60	\$51.60	\$51.60	\$51.60	\$51.60		
45 Check BIRD/BIM Bidirectional Charging System	-	\$64.50	\$64.50	\$64.50	\$64.50	\$64.50	\$64.50	\$64.50		
46 Inspect the Slide Out for Proper Seal (each slide out)	-	\$64.50	\$64.50	\$64.50	\$64.50	\$64.50	\$64.50	\$64.50		
47 Exterior Light Check, including Tow Plug	-	-	\$50.28	\$50.28	\$50.28	\$50.28	\$50.28	\$50.28		
48 Lubricate Entry Step	-	-	\$458.81	\$458.81	\$458.81	\$458.81	\$458.81	\$458.81		
49 Perform Generator oil, fuel and air filter change	-	-	\$221.05	\$221.05	\$221.05	\$221.05	\$221.05	\$221.05		
50 Refrigerator (house type) - Annual Maintenance (Includes water and air filter)	-	-	-	-	-	-	-	-		
Refrigerator (absorption type) - Supplier Required Maintenance - Clean Burner, Cooling Unit's Flue and Spiral Baffle, Roof Cap Screen or Upper Side Vent. Check Control Board Sequence for correct functionality	-	-	\$322.50	\$322.50	\$322.50	\$322.50	\$322.50	\$322.50		
51 Service Forced Air Furnace (Deduct if N/A)	-	-	\$90.30	\$90.30	\$90.30	\$90.30	\$90.30	\$90.30		
52 Service LP Water Heater Burner, Flush Tank & Check Anode Rod (Deduct if N/A)	-	-	\$171.38	\$171.38	\$171.38	\$171.38	\$171.38	\$171.38		
53 Service Aqua Hot/Oasis Furnace/Water Heater (Deduct if N/A)	-	-	\$311.94	-	\$472.98	-	\$505.44	\$505.44		
54 Water Pressure/Leak Test/Flush System/Sanitize (all tanks)	-	-	\$273.91	\$273.91	\$273.91	\$273.91	\$273.91	\$273.91		
55 Service Lacking System	-	-	\$193.50	\$193.50	\$193.50	\$193.50	\$193.50	\$193.50		
56 Motorhome Service Package Value:	\$374.10	\$1,100.31	\$3,508.20	\$3,196.26	\$3,669.24	\$3,196.26	\$3,701.70	\$3,701.70		

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
Technician Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Discounts provided in the following increments (one or more items):					
Maintenance item(s) totals which exceed this dollar amount:		\$500	\$1,000	\$1,500	\$2,000
Will receive this discount:		5%	10%	15%	20%



# NEWMAR SERVICE CENTER

RO# \_\_\_\_\_

355 N. Delaware Street

P.O. Box 30

Nappanee, IN 46550

800-731-8300

## CONDITIONS OF AGREEMENT BETWEEN NEWMAR CORPORATION SERVICE CENTER (NCSC) AND THE CLIENT IDENTIFIED ON FACE OF THIS WORKORDER.

1. Permission is granted by the client whose name and signature of authorization appears on the face of this workorder to NCSC employees to operate vehicle described herein on streets, highways or elsewhere for the purpose of testing and/or inspection.
2. Client agrees to pay full amount of estimate and additional repairs authorized by him (her) on this workorder.
3. Client understands that NCSC is not responsible for unavailability of parts or delays in parts shipments beyond NCSC control. Client agrees the amount of time or days that client's RV shall be considered "out of service repair" or "unavailable" to client for work to be performed listed on the workorder, shall be the time period shown under the labor category on the estimate or final workorder whichever is greater. The client expressly waives any right to claim a vehicle is out of service for the work performed for any additional time. Client agrees to pay storage charges of \$7.50 per day for each 24 hour period after being notified of completion of repairs by NCSC personnel.
4. Client understands that NCSC is not responsible for loss occasioned by theft, accident, fire or vandalism while the vehicle remains on NCSC property.
5. Client understands that no articles of personal property shall be left in the vehicle and NCSC is not responsible for inspection thereof. Client understands that valuables left in coach will be the sole responsibility of the client who will assume the entire risk should he or she elect to leave such items or valuables in the vehicle.
6. Client states the specific work to be performed and/or items to be repaired, other than listed normal, periodic maintenance items, have never been performed, repaired, nor have repairs been attempted by NCSC or any other facility, except as follows;
  - a. Name and address of prior repair or service facility;  
\_\_\_\_\_
  - b. Date of repair, service, or attempted repair;  
\_\_\_\_\_
  - c. Mileage on date of service, repair, or attempt to repair;  
\_\_\_\_\_
7. In addition to any and all other legal remedies available, client authorizes NCSC to have a lien on the vehicle described herein for all charges for repairs, including labor and parts, storage and/or towing, and attorney's fees in enforcing said lien.

### Newmar Service Center Customer Pay Service Contract

NCSC subject to conditions stated herein, agrees to correct, repair or service any defect in workmanship, on the repairs and services performed on this vehicle described on the face of this workorder for a period of 365 days for Newmar installed parts and Newmar installed labor from date listed on the face of this workorder provided, the owner, and/or client who appears on the face of this workorder has made full payment for listed services, parts and repairs, and certifies by his or her signature that vehicle has been received and returned by NCSC. Should these corrections be necessary the client will deliver vehicle to NCSC. When it is impossible for a client to deliver vehicle to these premises for said corrections, a qualified repair business may perform corrections which must be approved in advance by the Service Manager. This service contract does not cover conditions resulting from misuse, negligence, alteration, or accident, and specifically excludes all minor adjustments, water leak repairs, rattles, squeaks, or wheel alignment, wheel balance, carburetor, ignition points or spark plug adjustments. PARTIAL REPAIRS INSISTED UPON AND SO ORDERED BY OWNER AND/OR CLIENT AND SO STATED ON THE FACE OF THIS WORKORDER WILL NOT COME UNDER THIS SERVICE CONTRACT NOR WILL NCSC ACCEPT ANY LIABILITY THERETO NOR WILL THIS SERVICE CONTRACT COVER LOSS OF TIME, INCONVENIENCE, LOSS OF USE OF THE VEHICLE OR OTHER CONSEQUENTIAL DAMAGES. ANY WARRANTIES ON PARTS OR PRODUCTS SOLD OR USED IN CONJUNCTION WITH REPAIRS ON VEHICLE, ARE THOSE MADE BY THE MANUFACTURER(S) OF THOSE PARTS OR PRODUCTS. NCSC HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, NOR WILL ASSUME NOR AUTHORIZE ANY OTHER PERSON TO ASSUME FOR LIABILITY IN CONNECTION WITH THE SALE OF SAID PARTS AND PRODUCTS. IMPORTANT: THIS WORKORDER, AND INVOICE TO BE ISSUED, MUST BE PRESENTED IN ORDER FOR THIS SERVICE CONTRACT TO BE HONORED BY NCSC. This service contract neither adds to, extends, or deletes from existing warranties that might be in effect at the time the work described on the face of this workorder was performed. Any questions, clarification or complaint concerning these Service contract provisions should be directed to the Service Manager.

I hereby authorize repairs to be done along with the necessary parts and materials. I certify that I have read and understand the "CONDITIONS OF AGREEMENT" provisions and the "SERVICE CONTRACT" conditions and agree to ALL OF the conditions as so stated. Client acknowledges receipt of copy hereof.

Client's or Owner's Signature \_\_\_\_\_

Date \_\_\_\_\_