

#PIP5699: Proper Recreational Vehicle Towing Procedure - (Jan 13, 2020)

Subject: Proper Recreational Vehicle Towing Procedure



Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Colorado	2017-2020		All	All	All	All
GMC	Canyon	2017-2020		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	NQ6 NQ7
Condition	Vehicle will not move after dinghy or recreational vehicle towing.
Cause	Incorrect towing procedure called out in the owner's manual.

Correction

Some customers may comment that their vehicle will not move or the transmission slips when shifted into any range immediately after flat towing their vehicle. Inspection and diagnosis may lead to a internal transmission concern. Inspection may show that most internal components show evidence of severe overheating due to a lack of lubrication.

The owner's manual may have been confusing or incorrect to the customer.

Repair the vehicle as needed.

Please print the instructions below and provide them to the customer.

Dinghy Towing

Two-Wheel-Drive Vehicles